

AlertCycle + UKG

powered by Hyper-Reach

the power of instant communication

KEEP YOUR EMPLOYEES, CUSTOMERS & SUPPLIERS INFORMED

When employers need to communicate quickly and effectively with their workforce, contractors, suppliers or customers, **AlertCycle™** - integrated with UKG - makes it fast and easy.

AlertCycle mass notification service makes it simple to reach all or selected portions of your workforce and other constituencies in minutes, by phone, text, email, and more.



Starting with your existing UKG employee or other data, **AlertCycle** creates a quick contact database, which can then be updated with simple text and web-based tools. Employers can then send messages via interactive text, phone, and email to inform employees of office and plant status, closures and reopenings. And employers can poll their workforce for availability, status (health or otherwise), and more.

Eliminate manual processes, save money, communicate faster, fill open shifts and get the job done. And you've got a record of every interaction.

FEATURES AND BENEFITS

ALERT GROUPS IN SECONDS

With AlertCycle your messages are created & delivered in seconds. And with near-infinite scalability, we send those messages to hundreds or thousands in just a few minutes.

EASY REGISTRATION & DATA UPDATING

We will upload your existing UKG employee data to get you started with a working contact database. Then our signup tools make it easy for employees, suppliers & customers to register for your alerts. They can use text, push notification, web forms & more to sign up for any list.

SEND MESSAGES FROM ANYWHERE

With our easy-to-use mobile app & web-based user interface, you can send messages from anywhere with an internet connection. No internet? Send messages from any standard phone line.

SIMPLE, FAST, INTEGRATED MESSAGE CREATION TOOLS

AlertCycle provides a simple mobile app & universal browser-based interface.

SAVE MONEY WITHOUT SACRIFICE

Customers report savings of 30% - 50% vs. other providers, without losing any of the functionality they need.

MULTI-CHANNEL COMMUNICATION

Communicate across many channels at once: text, phone, email, social media, Amazon Alexa smart speakers & more. AlertCycle lets you break through the fragmentation by sending your alerts out in the ways your audience communicates.

POWERFUL MESSAGE CONTROL

AlertCycle gives you powerful tools to control your communications. Add images for multi-media presentation. Schedule messages for specific days and times, or create a timetable of repeating messages. Create templates to standardize your messages & make message creation faster & easier.

2-WAY COMMUNICATION

Find out if your people are safe & healthy, available to work, needing help or more.

DETAILED FEATURE LIST

- Integrated with UKG technology (UKG Dimensions) for quick contact list.
- **Extreme reliability, near-infinite scalability:** Multiple cloud services mean 99.999+% uptime & unrivaled capacity.
- **Mobile Smartphone Apps:** One app to create & send alerts & another for team members to receive messages.
- **The largest array of delivery options:** Send messages by voice, text, email, RSS, CAP & more. Now with push notification & Alexa!
- **Full featured API:** Connect existing systems to automate messages.
- **RecordTime™:** Record messages in the app to save time.
- **Language Support:** Automatic translation in any language.
- **Instant Conference:** Immediate team conference calls.
- **Premium SMS Text:** With full redundancy for the fastest, most reliable delivery.
- **PerfectAnswer™:** Maximize delivery with more natural sounding messages.
- **Text to speech:** Amazon Polly technology sounds like a real person.
- **Status Callbacks:** Employees & others can call for the latest status.
- **Tiered Login:** Privileges to manage multiple departments & sub accounts.
- **Message templates:** Write consistent, quality messages faster!
- **Dynamic Contact Lists:** Change contacts & groups & the related lists update automatically.
- **Web, Phone & Text Contact List Sign-up:** The most ways to let your team, contractors, suppliers & customers register & manage their messaging by web, phone, text. Or just say “Alexa, enable AlertCycle.”
- **2-Way Messaging:** Ask & get answers to messages.

a product of the
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